

# CEO REPORT

*"Working Together To Help People Help Themselves"*



May 21, 2025

## 89<sup>th</sup> Legislative Session

The Texas House & Senate conference committee continues in deliberations regarding SB 1, the State Budget. Once an agreement is reached, a report is produced & must be adopted by both chambers. **June 1<sup>st</sup>** is the deadline to adopt conference committee reports in the House. **June 1<sup>st</sup>** is also the final day for the Senate to adopt final versions of bills that have gone through the conference process or concur with those returned from the House with amendments. **June 2<sup>nd</sup>** is the last day of the session.



The TX Council believes that the 2 budget riders for MH related to maintaining enhanced block grant funding & crisis services capacity is being considered during deliberations. These riders were included in Article 11 in the House budget & not adopted by the Senate.

### **Reminder of Conference Committee Members:** **House Conferees**

- Greg Bonnen (Chair) - Represents S. Houston area, is a neurosurgeon
- Mary Gonzalez – Represents El Paso, Executive Director of the Mexican American School Board Association
- Stan Kitzman – Represents Austin area, small business owner, retired from TX Army National Guard
- Angelia Orr – Represents Hill Country area, business owner
- Armando Walle – Represents N. Houston area, attorney

### **Senate Conferees**

- Joan Huffman (Chair) – Represents Houston area, attorney
- Brandon Creighton – Represents Conroe (Houston area), attorney
- Lois Kolkhorst – Represents Brenham/Victoria/Magnolia area, business owner
- Robert Nichols – Represents E. TX (Jacksonville, Nacogdoches), engineer-business owner
- Charles Schwertner – Represents Georgetown/Bryan/College Station, orthopedic surgeon



## Update on Bills of Interest

### **SB 1580, Cesar Blanco, El Paso**

#### *Status of the Bill:*

Voted out of the Senate Health & Human Services Committee; voted out of the House Public Health Committee and sent to Calendars Committee. Bill would require Local Mental Health Authority's (LMHA) governing bodies to include a veteran.

### **SB 2446, Kevin Sparks, Midland**

#### *Status of the Bill:*

Voted out of the Senate Health & Human Services Committee & is currently in the House Public Health Committee. All references to DEI have been removed from the bill.

#### **Purpose:**

Improve governance transparency & representation in Local Mental Health Authorities (LMHAs) by:

- Requiring monthly financial reporting.
- Adjusting composition rules for governing bodies.

#### **Key Provisions:**

##### **1. Monthly Expense Reporting Requirement**

(Amends Section 533.035, Health and Safety Code)

Each LMHA must:

- (1) Prepare a monthly expense report showing all expenditures.
- (2) Make the report electronically available to all governing body members, including ex officio nonvoting members.

##### **2. Governing Body Composition Changes**

(Amends Section 533.0351, Health and Safety Code)

###### **(a) Required Membership**

Each LMHA must have a governing body including:

- Single-county authority:
  - The county sheriff (no longer just a nonvoting member).
- Multi-county authority:
  - Two sheriffs, selected as follows:
    - One from a county above the median population.
    - One from a county below the median population.
    - Only one may serve as a nonvoting member.

###### **(a-1) Public Member Requirement**

Governing bodies must include at least one voting public member who:

- Has business or corporate experience.
- Has never held elective public office.
- Is appointed by:
  - Participating local agencies (per Chapter 534), or
  - The authority's governing body (if no local agency exists).



**(b) Sheriff Selection (clarified)**

The median population method used to choose sheriffs for multi-county authorities.

**(c) Sheriff Representative Option**

Sheriffs may designate representatives to serve on their behalf.

One sheriff or representative may serve as a nonvoting member for the sheriff's term duration.

**(c-1) Rotating Sheriff Membership (new)**

LMHAs may rotate the sheriff position among counties served.

Rotation requires consultation with all sheriffs of the counties.

**(c-2) Employee Disqualification (new)**

Employees of the LMHA may not serve on the governing body.

## April 2025 Monthly Financials

### Financial Highlights

The Center experienced a positive margin of \$5,772 for the month of April. The revised budget and April actuals were very close; \$235 difference. The year-to-date margin is a negative \$(34,282).

### Financial Recap

Month	Revenue	Expenses	Margin-Actual	Margin-Budget
April	\$1,263,391	\$1,257,619	\$5,772	\$5,537

Division Breakdown	April
Mental Health	\$73,371
IDD	\$(18,511)

## April 2025 FINANCIALS

This month we experienced a problem with our general ledger software due to updates to the program. This resulted in dramatic errors when the revised budget was entered. It has been a very tedious process of corrections. I will not be able to provide as much detail on revenues & expenses as I typically present for April.

### Variances

#### Revenues

Budget	Actual	Variance
\$1,336,737	\$1,263,391	\$(73,346)

The largest contributors to revenue variances include the Charity Care Pool & HHSC Allocations. CCP/DPP Income remained (\$10,675) less than budget this month. This is amortized over the year. HHSC Allocations were (\$58,436) under budget. Although inpatient hospitalization usage increased this month, we still saw less revenue through HHSC.

#### Expenses

Budget	Actual	Variance
\$1,331,200	\$1,257,619	\$73,580

Salaries – (\$31,351) under budget.

Facility Costs – (\$6,144) over budget due to the first monthly payment of the new phone system & continuing to pay Optum for internet services. Optum fees should be reduced in the near future.

Client Support - \$9,030 over budget. Katie Crumley has been busy utilizing rental/housing supports through the Office of the Governor's Grant & the Crisis Diversion Center.

Computer Services/Maintenance - \$12,022 over budget. We received a \$12,775 bill from McDonald Hopkins, LLC, for legal services related to the cybersecurity breach. Our insurance deductible is \$10,000. We have previously paid Artic Wolf \$7,500 for the forensic investigation in February.

Contracted Services - \$42,790 under budget.

## Quality Management

### Mental Health

#### FY2025, Quarter 2 Rural Assertive Community Treatment (RACT) Team Chart Review

QM completed a review of the MH RACT Team chart review on **May 1, 2025**. The review spanned 32 RACT Team patients. The QM MH chart review tool evaluated the patient chart contents in accordance with the Texas Administrative Code (TAC) guidelines, Center P&Ps, & the HHSC required progress note & recovery plan elements. **Scores:** TAC = 97%; Medical Progress Notes = 89%; Progress Notes = 84%; Recovery Plans = 78%; Overall = 86%. QM has requested a corrective action plan to remedy findings with a score below 80% accuracy.



#### FY2025 Quarters 1-2 Substance Use Disorder (SUD) Services Review

QM completed a review of the Adult Outpatient SUD program on **April 29, 2025**. The program was reviewed based on TAC 564 & Center Procedure #4.02.00.00. The sample for this review included 7 individuals who received SUD services. **Review sections included:** consents = 57%, initial assessments = 100%, treatment planning = 90%, discharge planning = 100%, treatment & discharge planning reviews = 92%, discharge procedures = 75% & service notes = 10%. QM has requested a corrective action plan to remedy findings with a score below 80% accuracy.

#### FY 2025 Quarters 1-2 Permanent Supportive Housing Fidelity Review

As part of the Quality Management Plan review schedule, on **May 16, 2025**, QM reviewed the Center's Supported Housing & Rental Assistance Program. The program review was conducted using the Permanent Supportive Housing Evidence-based practices Knowledge Information Transformation (KIT). The review was divided into two sections, the Fidelity Scale, & the General Organizational Index. A total of 9 tenant charts were reviewed. **Fidelity Scale score** = 97%.

**General Organizational Index score** = 97%.

**Katie Crumley**, our Supported Housing Program Coordinator, does a great job managing our housing assistance programs.

Note: This program has an annual budget of \$33,582 & is currently being considered for reductions for the FY2026/2027 fiscal years.

## ***HCS & TxHmL Provider Survey & Certification Provider Review***

HHSC Waiver Survey & Certification conducts on-site certification reviews of HCS & TxHmL program providers annually to evaluate evidence of the program provider's compliance with certification principles. In the past providers were contacted a couple of weeks prior to the review, however, HHSC, within the last year, has chosen to move to unannounced reviews. The HHSC Waiver Survey & Certification review team arrived at MHMRCV on **May 6th** for our HCS & TxHmL provider survey. They exited just before lunch on **May 8th**.



Gana Brazeal-Huff, Chief of IDD Services, stated that overall, we had a great survey & that our provider team did a wonderful job. We received 3 citations in each program; however, 2 citations are duplicates in each program.

### **HCS & TxHmL**

- Letters of recommendation for the program director were not specific enough stating the director has 3 years' experience. This has never been an issue before, but this will be addressed moving forward.
- A case manager did not have person-centered thinking training. The training certification was identified after the auditors exited. Gana is looking into appealing this finding.

### **HCS**

- The Restraint Risk Assessment was missing for 1 client in the sample. This has been corrected by the case manager & nurse.

### **TxHmL**

- A client death notification was not submitted to HHSC within 24 hours. This was an accidental oversight.

Further audit processes have changed. Surveyors are no longer providing technical assistance to providers. Technical assistance was very helpful with making improvements to program processes.

Additionally, HHSC has notified providers that HCS contracts will be renewed every 5 years. HHSC no longer intends to continue the open-ended contracts.





### **Fiscal Compliance Review**

The Center was contacted on **April 11, 2025**, notifying us that HHSC Compliance and Quality Control intends to complete an on-site fiscal compliance review of MHMRCV's Community MH Grant (HB13) program **July 21-25, 2025**. They intend to be on site **July 23-25**. Debbie has already submitted many documents & data that was due on **May 8th**. A second set of document requests is expected to be submitted to the HHSC reviewers by **July 7th**.



An observation teleconference will be scheduled when testing is complete to discuss the observations made during the review process. The review lead explained that this will provide the Center an opportunity to further discuss or provide additional information about any noted observations. The review lead has requested that a member of the board be present at the exit teleconference.

Approximately 8 weeks after the fieldwork is completed, the findings & recommendations will be submitted to the Center in an Initial Report of Findings. A written management response with a corrective action plan must be submitted for each finding & will be included verbatim in the final report.



### **San Angelo Gives**

On **May 6th**, both the IDD Programs & the San Angelo Clubhouse participated in the 24-hour, online giving event, San Angelo Gives, organized by the San Angelo Area Foundation. Ty Matlock, Community Outreach Coordinator, did an excellent job with promoting this year's day of giving for our IDD programs. The staff & members at the San Angelo Clubhouse likewise did a wonderful job getting the word out asking for donations. The following is information on funds raised without amplification.

#### **IDD Programs**

Amount Raised: \$1,450, up from \$950.00 last year

#### **San Angelo Clubhouse**

Amount Raised: \$10,190, up from \$3,210 last year



#### **Social Media Campaigns:**

"When people with Intellectual and Developmental Disabilities (IDD) are included socially, outcomes improve across the board—from mental health to independent living. Your financial support helps make that community connection possible."



WE HIT OUR GOAL! 🎉

\$10,000 raised for San Angelo Clubhouse — and it's all because of you. We're floored, grateful, and celebrating every single one of you tonight. 💙 More thank-yous to come in the morning — but for now... WOW.



## Veterans Mental Health Symposium

MHMRCV's veteran's services program hosting a Veteran's MH Symposium on **May 2<sup>nd</sup>**, 8:00-4:00 at Howard College. The symposium was coordinated by Vanessa Gosha, TVC Peer Service Specialist MHMRCV. Below is a report of the event:

The ***Beyond the Battlefield Mental Health Symposium*** successfully met its goals of education, support, and connection. It provided critical resources to veterans & their families while promoting healing & empowerment. The impactful stories & strong attendance demonstrate a clear need & desire for ongoing events of this nature in the community.

### Resource Fair Participants

- MHMRCV
- Home Instead
- Alcohol & Drug Awareness Center Concho Valley
- West Texas Guidance & Counseling
- Peace Ambassadors

### Presentations & Speakers

- Mental Health First Aid – Jason Vaquera
- San Angelo Clubhouse – Ami Mizell-Flint
- Veterans' Benefit Claims – Troy Crosby
- NOVA (National Organization for Victim Advocacy) – Kimberly Henry
- MHMR Crisis Diversion Center – Rick Reeves
- MHMR MVPR – Richard Rodriguez

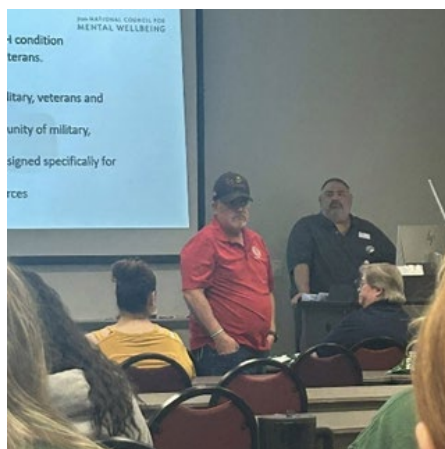
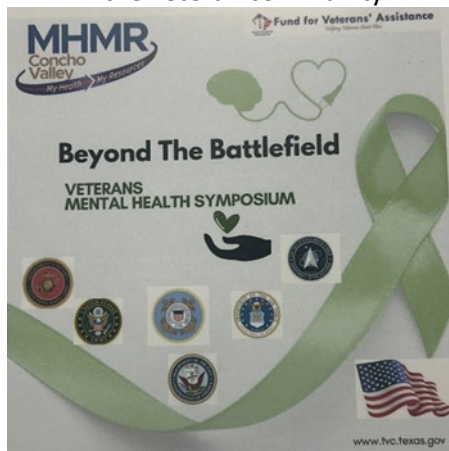
## Keynote Address

### *Mary Tallouzi – Wounded Warrior Project*

Ms. Tallouzi delivered a powerful & emotional presentation about her two sons who served in Iraq. She focused on her caregiving journey for her severely injured son, Daniel, who ultimately succumbed to his injuries. Her story touched many, especially MHMR representative & retired Army veteran Richard Rodriguez, who tearfully revealed his personal connection to Daniel. This unexpected reunion served as a poignant & healing moment, reinforcing the symposium's core message of connection & resilience.

## Event Highlights

- Audience actively engaged with speakers & asked relevant questions.
- Richard Reeves (Retired Navy, MHMRCV) shared his raw and inspiring journey from post-service struggles—including homelessness & suicide attempts—to personal healing & success through MHMRCV.
- Kimberly Henry from NOVA provided essential information on Military Sexual Trauma (MST), particularly for women veterans.
- San Angelo Clubhouse introduced a veteran speaker who shared her mental health recovery journey & how the Clubhouse significantly impacted her life.
- Each speaker delivered valuable insights, professional expertise, & actionable resources for the veteran community.





## Freedom Fiesta

The Family & Youth Guidance Center hosted the Annual Freedom Fiesta, children's fair, at our 424 S. Oaks location on **May 9<sup>th</sup>**. This was a community resource fair & family fun day, blending community outreach with family entertainment in a vibrant & supportive atmosphere. The event saw a great turnout of approximately 230 along with 37 volunteers including MHMRCV staff & community members.



A total of 14 organizations participated in booths with interactive games/activities along with many MHMRCV programs. Agencies participating include: YMCA, Community Action Agency, Shannon Health, Alcohol & Drug Awareness Center, San Angelo Police Department, Genoa Healthcare, Toys for Tots, ICD Family Shelter, La Esperanza, New Horizons (Child Placement Agency), Brandon Garza Foundation, & Workforce Solutions.

Freedom Fiesta had 2 bounce houses, face painting, a DJ & carnival-style games with prizes.



## Reminder of Upcoming Events



**Veterans Service Organization & Volunteer Appreciation Lunch – May 23<sup>rd</sup> 11:00 – 2:00**

**Crisis Diversion Center Open House & Ribbon Cutting – May 28<sup>th</sup> at 3:30**





IDD Prom, 1990's Theme – May 27<sup>th</sup>

San Angelo Clubhouse Annual “Stop the Stigma: .5K MH Awareness Walk” on May 31<sup>st</sup> at 10:00.

